



BUSINESS PROFILE



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Address: 7, 286 St, El-Gazaer Square. New Maadi, Cairo

Postal Code: 11742

Tel.: +2 02 25190980 – 02 25190970 –02 25190960

Fax: +2 02 25190960

Email: Info@tiss-eg.com

Website: www.tiss-eg.com



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Table of Contact

About TISS	2
Company Overview	2
Our Vision	2
Our Mission	2
Why TISS?	3
Our Services	17
Our Partnership	23
Contact Us	24



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

About TISS

TISS is an IT system integrator providing Hardware/Software Solutions, Networking Solutions, and Security Systems. TISS's main objective is to become the market leader of IT System Integration in the Middle East. We are committed to being always updated with the latest technologies related to all the products included at our portfolio. We only hire highly-motivated top-notch experts in the subject fields covered by our services. We seek to ensure achieving the highest growth in our market share by identifying our customers' needs and problems and delivering them the appropriate solutions from our wide range of Products and Services.

Company Overview

Our approach to achieve this with our customers is differentiating consultancy, pre-sales, sales, post-sales support and ourselves from others by providing them high quality services. TISS is proud to be seen as one of the most respectful Firms in the market who manages to deliver values added Integrated Solutions as well as maintain high business ethics.

Our Vision

To be the most reputable Firm in the Middle East Market providing IT Integrated Solutions.

Our Mission

First level customer care and satisfaction, building team loyalty, working capital care, building good relations and trust with our vendors and suppliers.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

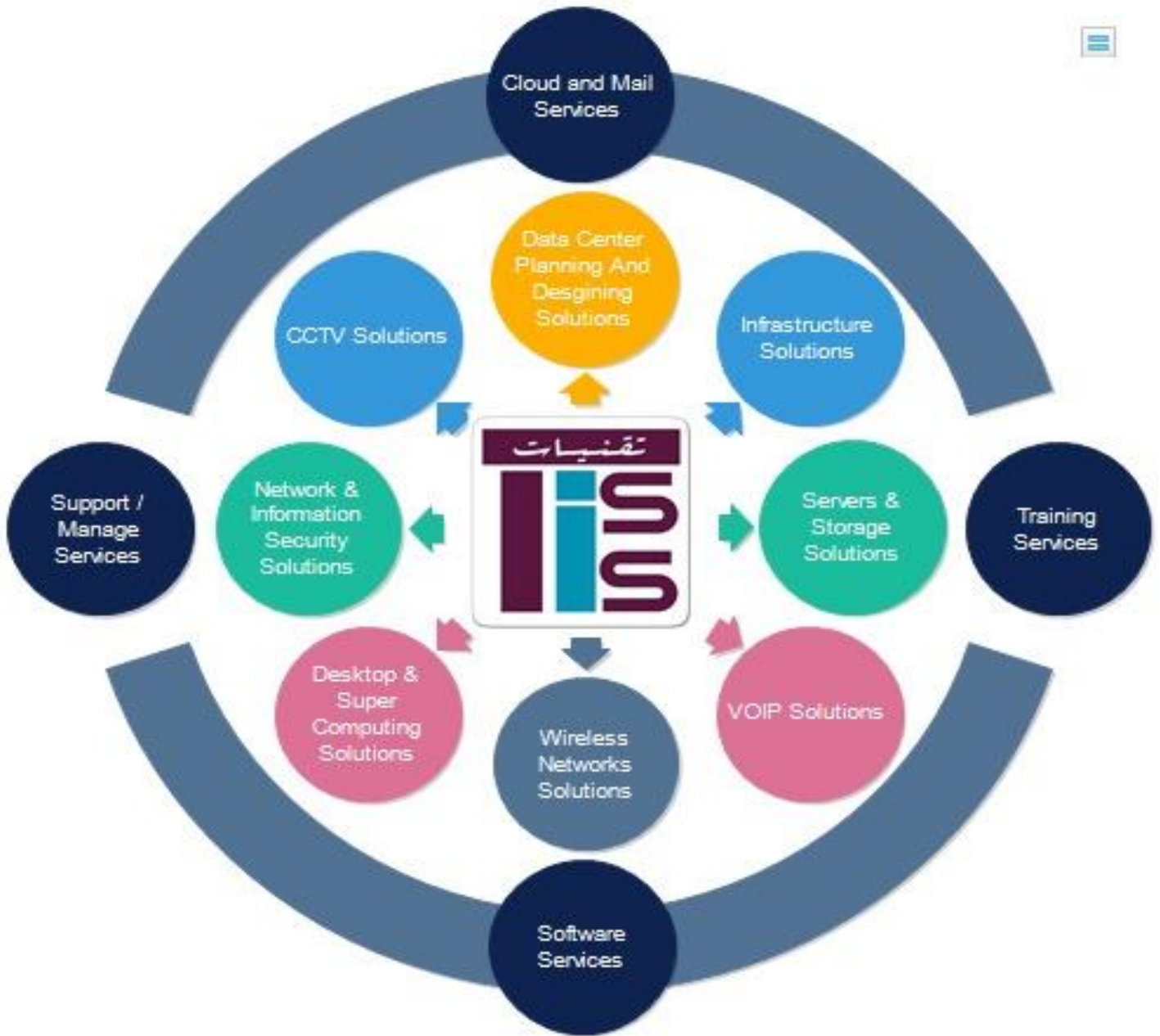
How do we differentiate our self in the market?

We support our customers by satisfying their needs & providing them with top quality products, distinctive pre and post sales services and unbeatable prices to reach customer loyalty.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Our Solutions





Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

TISS Solutions

- ❖ Data Centers Planning, Designing & Implementation
- ❖ Infrastructure Solutions
- ❖ Wired Network Solutions (Passive/Active Components)
- ❖ Wireless Network Solutions (Indoor/Outdoor)
- ❖ Servers Solutions
- ❖ Storage Solutions
- ❖ Desktop Solutions
- ❖ VOIP Solutions
- ❖ Super Computing
- ❖ Network Security Solutions
- ❖ Information Security Solutions
- ❖ CCTV Solutions



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Data Center Planning & Designing



Our planning and design services deliver genuine value to our customers by minimizing total cost of ownership for new solutions, safeguarding existing information technology investments, accelerating return on investment from new solutions, and guaranteeing alignment between our customers' IT plans and their strategic plans.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Data Center Implementation



Our Implementation services support our customers by providing expert assistance to install, deploy, migrate, and integrate new solutions freeing up time to our customers to focus on their core business functions. Our experts use a proven methodology to ensure new solutions are implemented right the first time to achieve the desired outcome with minimal interruption to our customer's daily operations. We provide best practices and recommendations to leverage knowledge and help in mitigating solution implementation risks.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Infrastructure Solutions



TISS Infrastructure is the foundation or framework that supports a system or organization. In computing, information technology infrastructure is composed of physical and virtual resources that support the flow, storage, processing and analysis of data.

Storage Solutions



Sooner or later, your small business will need more space for data storage. Information in the form of e-mails, documents, presentations, databases, graphics, audio files and spreadsheets, is the lifeblood of most companies, and the applications that run and protect your business require a lot of disk space. TISS offers you the most effective and cost-efficient storage solutions especially customized for your business needs.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Servers Solutions



TISS provide servers for all purposes, from entry level workgroup servers to multiple server installations with failover.

All TISS server solutions are designed to suit the client's current business and plans for growth. All servers we install have hard drive redundancy in the form of mirrored drives or a RAID array, and every system has a server operating system and a backup solution, we don't believe in providing a server in name only!

We use the latest virtualization technologies to make sure you get the most bang for your buck!

TISS provide only branded servers with full warranties from our business partner vendors – HPE, DELL EMC, IBM, Cisco and Fujitsu.

VOIP Solutions



Voice over Internet protocol (VoIP) is a communications technology in which voice calls, as well as video and data, are transmitted over the internet, instead of the publicly switched telephone network (PSTN).

Instead of your old copper phone network, VoIP runs on your broadband connection. There's no on-site equipment or infrastructure to maintain. You can be up and running quickly, able to focus more resources on running your business instead of managing your phone system. TISS delivers the best VOIP solutions for smarter business communications.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Wireless Network Solutions



Wireless networks are vital to enterprise operations; from simple internal and external communications, to highly sector-specific applications. Effective operation of this service is essential for the broader efficiency of the organization and your end user experience. A reliable wireless service, when part of a wider mobility device management service, will both enhance reputation and grow revenue. TISS solutions provide access to a new generation of mobility application tools accessed by wireless technologies and platforms.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Super Computing Solutions



Supercomputing efficiently solves extremely complex or data intensive problems by concentrating the processing power of multiple, parallel computers. The term "supercomputing" refers to the processing of massively complex or data-laden problems using the concentrated compute resources of multiple computer systems working in parallel (i.e. a "supercomputer"). Supercomputing involves a system working at the maximum potential performance of any computer, typically measured in Petaflops. Sample use cases include genomics, astronomical calculations, and so forth. TISS delivers customized supercomputing solutions for your industry.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Network Security Solutions



Networking and security solutions consists of your entire data transport infrastructure; whether voice by telephone or voice mailbox, data between you and your PC, your printer, your server, Internet or even the security of your buildings, with images from your surveillance cameras or the alarms on your doors and windows, the network is the vascular system of your company. It feeds each machine, from the most sophisticated to the simplest. It therefore warrants all your attention. TISS implements and secures your networking infrastructure providing a safe and reliable environment for your data communication.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Information Security solutions



Information security (also known as InfoSec) ensures that both physical and digital data is protected from unauthorized access, use, disclosure, disruption, modification, inspection, recording or destruction. Information security differs from cybersecurity in that InfoSec aims to keep data in any form secure, whereas cybersecurity protects only digital data. If your business is starting to develop a security program, information security is where you should first begin, as it is the foundation for data security. TISS helps you secure your most important asset, your business data.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

CCTV Solutions



CCTV stands for Closed Circuit Television. It's a system with surveillance cameras that send the signals to a surveillance room to be monitored for security purposes and to generate evidence of a crime. There are different types of CCTV systems, such as analog and IP. TISS provides the surveillance solutions you need to secure your premises.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Our Services

- ❖ Cloud and Mail Service
- ❖ Support / Managed Services
- ❖ Training Services
- ❖ Software Service
 - Websites Design & Development
 - Mobile Development Services
 - Digital Marketing Services

Cloud & Mail Service



Numerous benefits are compelling businesses to shift their email services to the cloud. A cloud-based email model can address support and security issues and restore sanity when it comes to handling communication problems in your business. TISS helps you reap these benefits at competitive prices and reliable after-sales support.

Support / Managed Services



To ensure that our customers IT systems are continuously functioning in the best possible way, we offer support/managed services. Whether we are working remotely or on premise, we monitor, detect, and respond to support calls to fix incidents, isolate threats, enhance performance, and manage recurring problems within predefined service level agreements that meet our customers' mission-critical and operational systems requirements. We can also provide our customers with outsourced human resources that are highly skilled and have a full understanding of the customer's business and IT needs to manage their support operations on-site and to oversee automated repetitive tasks, designed to prevent issues before occurrence, leading to better service delivery. In addition, we provide our customers with access to a web-based support portal giving them 24*7 access to the status of their open incidents and facilitating reporting, tracking, and closure of support incidents.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Training Services



TISS knows that the pace of introducing new technologies and solutions to the ICT and business environment is creating overwhelming pressures on most businesses. To help our customers manage the complexity associated with new technologies and tools, we provide them with varied training offerings to make our customers' human resources aware of and up-to-date at the latest solutions, technologies, and tools they can utilize to achieve their strategic and operational objectives. TISS experts work as an adviser to our customers' human resources to transfer to them the knowledge they need, and to provide them with illustrative documentation to operate their business and IT solutions in the most efficient manner.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Websites Design & Development Services



Our website developers provide expert web application development and web design services to our clients. TISS offers a variety of website design and development services, from creating mobile web development solutions and responsive website designs, to building custom e-commerce and intranet experiences using the latest and proven web technologies.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Mobile Development Services

MOBILE APP DEVELOPMENT SERVICES



TISS offers mobile development services that provide customers with applications that enable them to do online business with their partners (customers, suppliers, employees, etc.).

TISS mobile development services utilize native IOS and Android technologies, those are backed by REST API-enabled mobile back-end layer that takes over the communication and data conversion between the mobile devices and the business layer. It also integrates with other third-party services, like payment gateways, e-mail, SMS gateway.

Digital Marketing Services



Customers are actively looking for solutions just like yours. The question is, are your products and services easy to find where it matters most? Do your messages connect and inspire action in a meaningful way? TISS consultants specialize in understanding your customer’s journey from awareness to consideration to purchase. We can help you develop an online marketing strategy that helps create easy to find, engaging experiences that inspire action – from joining your social network community to buying your product to referring your brand to peers and social networks. Let’s face it, today’s online market place is more competitive than ever. You need a digital marketing partner that not only understands the customer journey but how to develop an online marketing strategy that helps your brand become known as “the best answer” wherever prospects and customers may be looking: search, social media, industry media or email. As a one-stop agency digital marketing agency, you can count on TISS for specialized marketing consulting services.



Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Our Partnerships



by Schneider Electric





Techniques for integrated solutions & services (TISS)
تقنيات للحلول المتكاملة والخدمات والصيانة

Contact Us

Address: 7, 286 St, El-Gazaer Square. New Maadi, Cairo

P.O: 11742

Tel.: +2 02 25190980 – 02 25190970 –02 25190960

Fax: +2 02 25190960

Email: Info@tiss-eg.com

Website: www.tiss-eg.com